



## **ZoomOnline Digital Millennium Copyright Act (DMCA) Policy**

### **Introduction**

This Digital Millennium Copyright Act (DMCA) Policy outlines the procedures and processes that ZoomOnline (referred to as "the Company") follows in response to copyright infringement notices as required by the DMCA, a United States copyright law.

### **Notification of Claimed Copyright Infringement**

If you believe that your copyrighted work has been infringed upon on our website or online services, please provide our designated legal officer contact(identified below) with a written communication that includes the following:

1. A physical or electronic signature of the copyright owner or a person authorized to act on their behalf.
2. Identification of the copyrighted work claimed to have been infringed.
3. Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit ZoomOnline to locate the material.
4. Information reasonably sufficient to permit ZoomOnline to contact you, such as an address, telephone number, and, if available, an email address.
5. A statement that you have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law.
6. A statement that the information in the notification is accurate, and under penalty of perjury, that you are authorized to act on behalf of the copyright owner.

### **Designated Agent Contact Information**

ZoomOnline  
500 North Akard Street  
Dallas  
info@ZoomOnline.com  
Attn: Legal Officer

### **Counter-Notification**

If you believe that your material has been removed or disabled by mistake or misidentification, you may file a counter-notification with our designated agent. To be effective, the counter-notification must include:

1. Your physical or electronic signature.
2. Identification of the material that has been removed or to which access has been disabled and the location at which the material appeared before it was removed or access disabled.
3. A statement under penalty of perjury that you have a good faith belief that the material was removed or disabled as a result of mistake or misidentification of the material to be removed or disabled.
4. Your name, address, and telephone number.



5. A statement that you consent to the jurisdiction of the Federal District Court for the judicial district in which your address is located, or if your address is outside of the United States, for any judicial district in which ZoomOnline may be found.
6. A statement that you will accept service of process from the person who provided notification of the alleged infringement.

### **Repeat Infringers**

ZoomOnline will terminate, in appropriate circumstances, the accounts of Customers/Users who are repeat infringers of intellectual property rights.

### **Changes to DMCA Policy**

ZoomOnline reserves the right to modify this DMCA Policy at any time. Any changes will be posted on the ZoomOnline website.

### **Contact Information**

If you have questions or concerns about this DMCA Policy, please contact us at the designated agent's address provided above.